

ANDREW SPENCER

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Objective

To acquire fruitful and stable employment at a reputable company that offers opportunities for growth and learning.

Full Stack Web Developer

I am a junior level developer and am eager to get involved with a company where I can expand my experience and learn new technologies. I am very proficient in my ability to learn new stuff and am constantly expanding my knowledge base daily. I am extremely interested in any internships as well. Currently the technologies I am accustomed to, commonly referred to as my stack are as follows:

Frontend Technologies

- TailwindCSS
- Vanilla CSS
- React
- UI/UX
- Typescript
- Javascript

Backend Technologies

- PostgreSQL
- Node.js
- Javascript
- Bash

Ability Summary

- Versatile and quick learner
- Leadership skills
- Ability to train new hires on all systems and processes
- Capacity to multitask
- Proficient in Microsoft Suite, 365 programs, Microsoft Office and Google Suite
- Excellent Customer Service Skills
- Communicate well across all levels of employment
- Proficient with computers, phlebotomy, medical terminology, and CSR terminology.
- Self-motivated and dedicated individual

Employment History

Operations – Conversion Crew
ASM Global
Albuquerque, NM 03/24 – Current
Supervisor: Brian Buseman | 609-820-3111

Position handles setting up and taking down for events at the Albuquerque Convention Center. Keeping events maintained/clean while events are taking place. Ensures facility is clean and ready for upcoming events.

Customer Service Representative Supervisor
S&P Data, LLC
Rio Rancho, New Mexico 11/20 – 03/21

Managed/Supervised 35-40 agents. Daily huddles. Monitored agent daily-monthly stats. Live call listening with real time coaching agents as needed. Handled de-escalation calls. Provided additional chat support for agents throughout workday. Prior to being promoted internally to supervisor I also took on the role of a CSR Agent. My job responsibilities included providing billing support, payment processing, call triaging, tech support on electronic devices and online web access troubleshooting.

Examiner
Hooper Holmes
Olathe, KS 09/12 – 12/19

Contracted Phlebotomy skills for health screenings, drug testing and wellness events. Worked remotely and utilized my vehicle and home as my office.

Donation Specialist
United Blood Services
Tupelo, MS 10/16 – 02/17
Supervisor: Lino Chue | 877-464-4376

Donation Center experience gained. Worked on a mobile blood unit where sites were set up remote. Performed phlebotomy collections for whole blood and plasma donations. Possessed Class D commercial driver's license for this position.

Patient Service Technician (PST)

Lab Corp
Winfield, AL 04/13 – 04/16

Supervisor: Shanita Townes | 205-572-0417

Position covered both patient service centers and clinical settings where I provided phlebotomy services. Processed orders for testing and billing. Handled shipping of biohazardous specimens and maintained supply inventory.

Lab Assistant
Baptist Memorial Hospital
Oxford, MS 03/11 – 03/13

Supervisor: Jeremy Nichols | 662-232-8428

Provided Phlebotomy skills and assisted lab technicians in the lab with processing bio hazardous specimens.

Intern
Hirel Connectors
Claremont, California 06/08 – 08/08

Helped transition old paper documents onto computer storage as data entry. Worked in the shipping and receiving department and learned the ins and outs of processing all inbound and outbound packages. Worked directly with IT department and assisted with technical issues and provided troubleshooting support to facility staff.

Education:

- Beville State Community College (4.0 GPA)
- CNM Ingenuity – Deep Dive Full Stack Web Development
- Mooreville High School – High School Diploma